Appendix 5 - Connections with our Urgent Delivery Partners



### **Primary Care**

- To employ GPs from primary care to work in the Urgent Treatment Centre via an SLA
- To manage acute 'on the day' activity
- · To be central to the delivery of primary and community based care

# Secondary Care • To work closely wi pathways in place • To manage any act • To utilise the expe guidance so more

- To work closely with secondary care providers to have effective clinical pathways in place
- To manage any activity which is required to be diverted from A&E
- To utilise the expertise of clinicians in secondary care to provide advise and guidance so more patients can be seen in the community

#### **Community Care**

our

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action

into

Strategy

 To work closely with the community services such as intermediate care and be able to directly refer patients into other community services

#### **Ambulance Service**

- To accept direct referrals from the ambulance service
- To provide joint training events for the ambulance service
- To provide the opportunity for ambulance staff to shadow in the UTC and UTC
- staff to shadow the ambulance service

## **Provider Collaborative**

- To maximise the benefits of working with other providers to fully develop the service offer
- To ensure a consistency of offer from a UTC perspective
- · To reduce duplication and time spent developing pathways and procedures